

Contact

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Top Skills

Basic Life Support (BLS)

Team Management

Dental Practice Management

Languages

English (Native or Bilingual)

Hindi (Native or Bilingual)

Punjabi (Native or Bilingual)

Certifications

Mental Health First Aider

Publications

To what extent 'social media is affecting teenagers' mental health' true?

To what extent do passwords remain the most appropriate security system for healthcare records?

Euan Chand

Medical Student at Barts and The London School of Medicine and Dentistry
Greater Nottingham

Summary

Passionate about technology and its integration into medicine, I am a third-year medical student at Barts and The London with over six years' experience as a Dental Practice Manager, leading operations, finance, HR, compliance, and business growth. Played a key role in the successful acquisition of a dental practice, managing due diligence, stakeholder liaison, and smooth operational transition. Founder of a start-up, with expertise in business planning, KPI development, CQC compliance, and healthcare marketing. Committed to combining clinical knowledge, technological innovation, and leadership to improve patient care and operational efficiency.

Experience

Quesmed

Brand Ambassador

August 2024 - July 2025 (1 year)

I play a role in enhancing the platform's reach and impact. My responsibilities include promoting Quesmed's events and new features to my peers, gathering and providing valuable feedback to improve our products, and distributing exclusive discount codes to fellow students. Additionally, I have the opportunity to lead at my university by staying ahead with the latest educational events and product updates.

Beyond advocacy, I engage in medical education initiatives such as content creation, question reviewing, and quiz development. These experiences allow me to collaborate directly with Quesmed's founding team, thus, contributing to the ongoing advancement of medical education.

Borrowash Dental Centre

Dental Practice Manager

April 2019 - July 2025 (6 years 4 months)

Derbyshire, England, United Kingdom

During my 6+ years as Dental Practice Manager at Borrowash Dental Centre, I played a pivotal role in driving business growth, operational efficiency, and patient satisfaction. Starting in April 2019, my remit expanded significantly, particularly in response to the challenges of COVID-19.

I created and monitored KPIs, oversaw financial reporting, budgeting, and forecasting, and ensured the practice's sustainability through effective cost control and supplier negotiations. I managed all administration functions, patient experience initiatives, and implemented a private capitation scheme, including the successful conversion of the principal list to private care.

Compliance and safety were central to my role, from preparing for inspections to managing evolving infection control requirements. I led HR operations including recruitment, training, appraisals, and employee wellbeing initiatives, fostering a motivated, high-performing team. I remained patient-facing, meeting and greeting, addressing concerns, and serving as an Invisalign Trained Coordinator to support treatment uptake.

Marketing strategy was a core focus, with campaigns that increased new patient registrations. I also led preparation for a planned Care Quality Commission (CQC) inspection, ensuring outstanding compliance standards.

A major career highlight was my integral role in the successful acquisition of the practice. I prepared due diligence documentation, liaised with solicitors, accountants, and regulatory bodies, coordinated buyer queries, and managed the handover to ensure operational stability for staff and patients.

This role honed my expertise in strategic planning, financial management, compliance, HR leadership, and stakeholder engagement, enabling me to lead with professionalism, adaptability, and a focus on delivering the highest standards of care.

Dental Management and Training Solutions

Dental Advisor

May 2024 - August 2024 (4 months)

Drawing on the extensive experience and skills I developed through my role as Founder of Dental Management and Training Solutions, I now serve as a Dental Practice Advisor. My tenure as a practice manager and my entrepreneurial venture equipped me with a robust understanding of the intricacies of dental practice management, compliance, and team leadership.

In my current advisory role, I leverage this wealth of experience to provide strategic guidance and support to the dental practices I work with. I play a critical role in enhancing the operational efficiency and financial sustainability. My responsibilities include advising on business strategies, identifying growth opportunities, and creating targeted marketing campaigns to attract new patients. I monitor financial performance, provide budgeting insights, and recommend actions to improve profitability. I support HR in recruitment, training, performance evaluations, and promoting employee wellbeing. Additionally, I assist in patient consultations, treatment planning, finance discussions, and ensure a seamless patient experience. With the skills and knowledge gained from Dental Management and Training Solutions, I continue to grow the business' I work alongside, and contribute to their ongoing success.

Dental Management and Training Solutions

Founder

December 2022 - August 2023 (9 months)

During my gap year, I established "Dental Management and Training Solutions", a venture that proved highly successful. I provided tailored dental practice management solutions, empowering principals to nurture their practices according to their vision. Working closely with dentists, I identified and addressed obstacles hindering their progress, enabling them to prioritise what truly matters and guiding their businesses through transformative changes for peak performance and goal attainment.

Recognizing the critical importance of compliance in dental practices, I crafted bespoke compliance systems. These systems not only ensured that practice managers and principals had the time, support, and guidance necessary but also upheld a consistently high standard of adherence.

Furthermore, I created verified Continuing Professional Development (CPD) courses, which I shared with the practices I collaborated with. This initiative aimed to further enhance the knowledge and skills of dental professionals, contributing to the overall success and quality of the practices.

I thoroughly enjoyed the entrepreneurship aspect of this journey, and as demand grew, this led me to strategically limit the number of clients I worked with.

New Care

Wellbeing Assistant

October 2022 - June 2023 (9 months)

Nottinghamshire, England, United Kingdom

In my role as a well-being assistant, I played a vital part in enhancing the quality of life for residents under my care. My primary objective was to curate and facilitate activities that fostered holistic well-being, addressing their emotional, intellectual, and physical needs.

My approach was deeply personalised, as I recognised the unique stories and life experiences of each resident. Drawing from their individual life stories, I designed and implemented tailored well-being programs that considered their specific goals, skills, and abilities. This approach ensured that the activities I curated were not only engaging but also purposeful, aligning with the residents' desires and aspirations.

Effective collaboration was key to success in this role. I worked harmoniously with volunteers, harnessing their support to enrich the well-being offerings. Additionally, I took on the responsibility of supervising outings and entertainment initiatives, guaranteeing the safety and enjoyment of residents during these events.

Overall, my time as a well-being assistant was characterised by a commitment to creating a nurturing and stimulating environment that promoted the overall well-being of each resident, enriching their lives in meaningful ways.

Education

Barts and The London School of Medicine and Dentistry

Bachelor of Medicine, Bachelor of Surgery - MBBS · (September 2023)

Nottingham High School

· (2008 - 2022)